

Security Bulletin

Phishing Redirect False Positive

Summary

First published: October 16, 2023

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| Description | A provider of threat intelligence and mitigation solutions mistakenly identified enteliCLOUD.com as a phishing threat. |
| Affected Products | enteliCLOUD |
| Recommended Action | No action is required |

Description

A provider of threat intelligence and mitigation solutions mistakenly identified enteliCLOUD.com as a phishing threat. This led to enteliCLOUD.com being flagged with several threat intelligence agencies including Cisco Talos Intelligence Group, FortiGuard Web Filtering Service, and possibly other global URL block lists. This change in disposition may have impacted customers trying to access their enteliCLOUD instance if their network infrastructure subscribed to these lists.

How does this affect your Delta Controls product?

This mistaken report has no impact on enteliCLOUD. While there is no issue with enteliCLOUD, customers who subscribe to the above security services may have experienced a disruption of access to their enteliCLOUD service.

Delta Controls IT, Cybersecurity, and Product Development teams have done an extensive investigation and deemed the accusations to be false. Delta Control's Cybersecurity team has been directly working with the threat intelligence agencies and has reversed the adverse disposition and restored access to enteliCLOUD. There has been no impact to our customers' data confidentiality, or integrity.

If you have any concerns or want more detail, please contact the cybersecurity team at cybersecurity@deltaccontrols.com

Recommended Action

No action is required