BUSTER



| 1 | Acronym | Term | Definition | Category |
|---|---------|---|---|------------------------|
| 2 | 8D | Eight Disciplines | A problem solving approach typically employed by quality engineers or other professionals and commonly used by the automotive | Quality |
| 3 | AHR | Air-Conditioning, Heating, Refrigeratiion | An annual exposition for Air-Conditioning, Heating, Refrigeration | i I |
| 1 | AHU | Air Handler Unit | An air handler, or air handling unit (often abbreviated to AHU), is a device used to regulate and circulate air as part of a heating, | Products |
| , | AIC | Analog Input Configuration | Software object that it is created inside the controller | Technical |
| 5 | ANOVA | Analysis of variance | A basic statistical technique for determining the proportion of influence a factor or set of factors has on total variation. It subdivides the total variation of a data set into meaningful | Quality |
| 7 | ANSI | American National Standards Institute | Oversees the creation, promulgation and use of thousands of norms and guidelines that directly impact businesses in nearly every sector. ANSI is also actively engaged in accrediting programs that assess | Quality |
| 3 | AOC | Area of Concern | Similar to a Non-conformance report (NCR), indicates an area that if | Quality |
| 9 | AOI | Automated optical inspection | An automated visual inspection of printed circuit board (PCB) (or LCD, transistor) manufacture where a camera autonomously scans the device under test for both catastrophic failure (e.g. missing component) and quality defects (e.g. fillet size or shape or | Manufacturing |
| 0 | AOQ | Average outgoing quality | The maximum average outgoing quality over all possible levels of | Quality |
| 1 | AP | Accounts Payable | | Accounting |
| 2 | API | Application Programming Interface | | <u> </u> |
| 3 | AQL | Acceptable Quality Level | In a continuing series of lots, a quality level that, for the purpose of | Quality |
| 4 | AR | Accounts Receivable | | Accounting |
| 5 | ASHRAE | American Society of Heating, Refrigerating and Air-Conditioning Engineers | ASHRAE, founded in 1894, is a global society advancing human well- being through sustainable technology for the built environment. The | |
| 6 | ATS | Applicant Tracking System | Also referred to as our Careers site, the Applicant Tracking System, or ATS, is where prospective candidates apply for jobs and where Delta | Business |
| 7 | AWG | American wire gauge | American wire gauge (AWG), also known as the Brown & Sharpe wire gauge, is a standardized wire gauge system used since 1857 | Technical |
| | BABG | Building Automation Business Group | | Delta Electronics |
| | BACnet | Building Automation and Control Network | BACnet is a communications protocol for Building Automation and Control (BAC) network, that leverage the ASHRAE, ANSI, and ISO 16484-5 standard[1] protocol. BACnet was designed to allow communication of building automation and control systems for applications such as heating, | Technical |
| | BAS | Building Automation System | A centralized system that controls a building's heating, ventilation | I I |
| | BASBU | Building Automation System Building Automation Solutions Business Unit | Secretarized system that controls a bullating sheating, ventuation | Delta Electronics |
| 2 | | Business Division | | Delta Electronics |
| | BEMS | Building Energy Management System | | Party Liter Office |
| | BG | Business Group | · · · · · · · · · · · · · · · · · · · | Delta Electronics |
| - | BLE | Bluetooth Low Energy | · | - Desire Literationing |
| | BMS | Building Management System | A building management system (BMS), otherwise known as a | Products |
| 6 | | - canang management system | building automation system (BAS), is a computer-based control | |
| 7 | | | pariants automation system (aray) is a computer-based control | I I |
| 8 | BOK | Rady of Knowledge | The prescribed aggregation of knowledge in a particular area or | Business |
| 0 | | Body of Knowledge | The prescribed aggregation of knowledge in a particular area an | DUSITIESS |
| 8 | BTF | BACnet Test Framework | | ř |

BUSTER



| 31 | BU | Business Unit | | Delta Electronics |
|----|---------|---|---|-------------------|
| | CABA | Continental Automated Buildings Association | | |
| | CAPA | Corrective and Preventive Action | Improvements to an organization's processes taken to eliminate | Quality |
| 34 | CAPEX | Capital Expenditure | Capital expense are used by a company to acquire or upgrade physical assets such as property, buildings or equipment. It is often used to undertake new projects or investments by the firm. This type | Business |
| 35 | СВР | Customs and Border Protection | The largest federal law enforcement agency of the United States Department of Homeland Security. It is charged with regulating and | |
| 36 | CPBG | Components Business Group | | Delta Electronics |
| 37 | CRM | Customer relationship Management | | Business |
| 38 | CS | Customer Solutions | Former name of Technical Services department | I I |
| 39 | CSA | Canadian Standards Association | The CSA Group (formerly the Canadian Standards Association; CSA), is a not-for-profit standards organization which develops standards in 57 areas. CSA publishes standards in print and electronic form and | Technical |
| 40 | CSR | Customer Service Representative | | |
| | CTPAT | Customs-Trade Partnership Against Terrorism | A voluntary supply chain security program led by U.S. Customs and | |
| 41 | | | Border Protection (CBP) and focused on improving the security of | |
| 42 | DALI | Digital Addressable Lighting Interface | A networked-based system to control lights in building automation, | Products |
| | DCBI | Delta Controls Business Institute | A training program created by Delta Controls for our partners, tailored to our industry. The DCBI is developed around four main | |
| 43 | | | themes that impact the success of all of our businesses: Strategy and | I I |
| | DCI | Delta Controls Inc. | | Business |
| 45 | DCN | Design Change Notification | | Products |
| 46 | DDC | Direct Digital Control | The automated control of a condition or process by a digital device (computer). (Source: Wikipedia)he automated control of a condition | Technical |
| 47 | DE | Delta Electronics | Parent company | Business |
| 48 | DFx | Design for Excellence | | Quality |
| 49 | DHVACBD | Distributed HVAC Business Division | | Delta Electronics |
| 50 | DIN | Deutsches Institut für Normung | DIN stands for 'Deutsches Institut für Normung' which means 'German Institute of Standardization'. | Technical |
| 51 | DMAIC | Define, measure, analyze, improve and control. | A data driven quality strategy for improving processes and an | Quality |
| 31 | DOE | Design of Experiments | A branch of applied statistics dealing with planning, conducting, | Quality |
| 52 | | | analyzing and interpreting controlled tests to evaluate the factors | |
| 53 | | Delta Regional Office | A special type of partner who acts as Delta Controls representative in | Business |
| 54 | EFT | Electrical Fast Transient | A short-lived burst of energy in a system, caused anytime a gaseous discharge occurs (a spark in air or other gas), the most common being the opening of a switch through which current is flowing. As the switch is opened, arcing occurs between the contacts; first at a | Technical |
| 55 | EISBG | Energy Infrastructure Solutions Business Group | | Delta Electronics |
| 56 | EMS | Environmental Management System | This is a set of processes and practices that enable an organization to | Quality |
| 57 | EPSBG | Embedded Power Solutions Business Group | | Delta Electronics |
| | | Electrostatic Discharge | | Technical |
| 59 | ESS | Energy Storage System | | Delta Electronics |
| 60 | EUBAC | European Building Automation and Controls Association | eu.bac is the European Building Automation and Controls Association and represents the European manufacturers for Home | Technical |
| | EVSBG | Electric Vehicle Solutions Business Group | | Delta Electronics |
| | FA | Final Assemby | Sub-department in Manufacturing which performs the final | Business |

BUSTER



| FCU | | | | |
|----------|------------------------------|---|---|-------------------|
| 3 | | Fan Coil Unit | A fan coil unit (FCU) is a simple device consisting of a heating and/or cooling heat exchanger or 'coil' and fan. It is part of an HVAC system found in residential, commercial, and industrial buildings. A fan coil unit is a diverse device sometimes using ductwork, and is used to | Products |
| FDA 4 | A CFR 21 Part 11 | Food and Drug Administration Code of Federal Regulations Title 21 Part 11 | Required when Delta software is used on a pharmaceutical project. "the criteria under which the agency considers electronic records, electronic signatures, and handwritten signatures executed to electronic records to be trustworthy, reliable, and generally | Technical |
| 5 FG | | Finished Goods | Product which has completed all stages of the manufacturing | Business |
| FIFO |) | First in, first out | Use of material produced by one process in the same order by the next process. A FIFO queue is filled by the supplying process and | Manufacturing |
| 7 FMB | BG | Fan and Thermal Management Business Group | 1 | Delta Electronics |
| FME 8 | | Failure Mode Effects & Analysis | A systematized group of activities to recognize and evaluate the potential failure of a product or process and its effects, identify | Quality |
| FPY 9 | | First pass yield | The percentage of units that completes a process and meets quality guidelines without being scrapped, rerun, retested, returned or | Manufacturing |
| 0 FTA | | Fault Tree Analysis | A top down, deductive failure analysis in which an undesired state of | Quality |
| 1 GDP | P | Gross Domestic Product | | |
| GDP 2 | PR | General Data Protection Regulation | The General Data Protection Regulation 2016/679 is a regulation in EU law on data protection and privacy for all individuals within the | Business |
| 3 GP | | Great Plains | Microsoft Dynamics Great Plains - Our Enterprise Resource Planning | Business |
| HAL | Т | Highly accelerated life test | A process for uncovering design defects and weaknesses in electronic and mechanical assemblies using a vibration system combined with rapid high and low temperature changes. The purpose of HALT is to | Quality |
| 5 HAO |) | Hand Auto Off Switch (aka HOA) | | |
| HAS: | SS | Highly accelerated stress screening | A technique for production screening that rapidly exposes process or production flaws in products. Its purpose is to expose a product to optimized production screens without affecting product reliability. | Quality |
| 7 HVA | AC . | Heating, ventilation and air conditioning | The technology of indoor and vehicular environmental comfort. Its | Products |
| 8 IABG | | Industrial Automation Business Group | 1 | Delta Electronics |
| 9 ICTB | | Information & Communication Technology Business Group | 1 | Delta Electronics |
| 0 IESB | 3G | Infrastructure Energy Solutions Business Group | | Delta Electronics |
| loT | | Internet of Things | The Internet of things (IoT) is the inter-networking of physical devices, vehicles (also referred to as "connected devices" and "smart | Technical |
| IQC 2 | | Incoming Quality Control | The process of controlling quality of the materials and parts for manufacturing a product before production begins. Just like the | Quality |
| 3 IS | | Information Systems | | Business |
| ISH 4 | | ISH | The World's Leading Trade Fair for The Bathroom Experience, Building Services, Energy, Air Conditioning Technology and | Business |
| ISO 5 | | International Organization for Standardization | ISO is the world's largest developer and publisher of International Standards. It's a network of the national standards institutes of 157 countries, one member per country, with a Central Secretariat in | Quality |
| | | Information Technology | 1 | Business |
| 6 IT | Application Control Engine | JACE | Tridium's building automation control | Products |
| | a Applicación control Engine | | 1 | |
| | | JavaScript Object Notation - a type of file similar to XML | ! | |

BUSTER



| 92 | LEED | | Leadership in Energy and Environmental Design (LEED) is a rating system devised by the United States Green Building Council (USGBC) | Technical |
|-----|------------------------------|--|--|-------------------|
| | LMP | | The web-based system used to Manage software licencing for | Products |
| | LOB | Line of Business | | Business |
| 95 | | license plate recognition | | |
| | LTBU | Lighting Technologies Business Unit | | Delta Electronics |
| | Master Slave / Token Passing | MS/TP | BACnet MSTP is a token passing protocol. Only nodes with the token are allowed to initiate service requests such as requests for data. A | Technical |
| | M-Bus | Meter-Bus | Meter-Bus is a European standard (EN 13757-2 physical and link layer, EN 13757-3 application layer) for the remote reading of gas or electricity meters. M-Bus is also usable for other types of | |
| | MGPP | | a method used to define the scope of the current product or service | Products |
| | WGFF | | to be designed as well as to plan the long-term direction of future | Floudets |
| 99 | MDDC | | to be designed as wen as to plan the long-term direction or luture | Delta Flasternia |
| | MPBG | Merchant & Mobile Power Solutions Business Group | | Delta Electronics |
| | MPBG | Merchant Power Solutions Business Group | | Delta Electronics |
| | MQTT | MQ Telemetry Transport - an IoT messaging protocol | The average time sintensed between fallows for an already and out for | Overlite. |
| | MTBF | | The average time interval between failures for repairable product for | |
| | MTTR | - | The average time to repair a failed component or device. | Quality |
| 105 | | | A permanent record for accounting and preserving the knowledge of | Quality |
| | NIST | | A measurement standards laboratory, and a non-regulatory agency of the United States Department of Commerce. Its mission is to promote innovation and industrial competitiveness. NIST's activities are organized into laboratory programs that include | |
| 106 | | | | |
| 107 | | | A business process through which a new product is launched, | Business |
| 108 | | Network Video Recorder | | |
| 109 | | | O3 - Delta's latest line of room controllers. Note: "3" should be | Products |
| 110 | OBM | _ | Companies that manufacture products based on the product design and specifications provided by the client. At Delta, we differentiate | |
| 111 | ODM | | Companies which create new product designs and specifications based on the product idea brief provided by the client. In most cases, | Business |
| | OEM | Original Equipment Manufacturer | Companies that manufacture products based on the product design | Business |
| 112 | | | and specifications provided by the client. At Delta, we differentiate | |
| 113 | | | Opportunities identified by an auditor or employee for us to | Quality |
| 114 | OPEX | | An operating expense is an expense a business incurs through its normal business operations. Often abbreviated as OPEX, operating | Business |
| 115 | ORCA | Open Real-time Control Architecture | The original name of Delta's Version 3 product line. For a full | Products |
| 116 | OSDP | Open Supervised Device Protocol | | |
| 117 | ows | | A BACnet Operator Workstation provides an operator with all the information and editing ability they needs to manage a system on a | Products |
| 118 | ΡΔ | | Action taken to remove or improve a process to prevent potential | Quality |
| 119 | | | Action taken to remove or improve a process to prevent potential | quanty |
| | PCB | Partner Application Services Printed Circuit Board | A printed circuit board (PCB) mechanically supports and electrically | Manufacturing |
| 120 | rcb | | connects electronic components using conductive tracks, pads and | ivianuiaccuring |
| 121 | PCN | Product Change Notification | A document issued by a manufacturer to inform customers about a | Products |
| | PDCA | | A four-step process for quality improvement. In the first step (plan), a way to effect improvement is developed. In the second step (do), the | Quality |

BUSTER



| | Plan-do-check-act | A four-step process for quality improvement. In the first step (plan), a way to effect improvement is developed. In the second step (do), the plan is carried out, preferably on a small scale. In the third step (check), the effects of the plan are observed. In the last step (act), the | Quality |
|-----|---|--|-------------------|
| 22 | | results are studied to determine what was learned and what can be | |
| 23 | Proportional Integral Derivative | PID is a control loop feedback mechanism widely used in industrial control systems and a variety of other applications requiring | Technical |
| | Passive Infrared Sensor | | |
| 25 | Pick and Place | Robotic machines which are used to place surface-mount devices | Manufacturing |
| | Power over Ethernet | Power over Ethernet (PoE) is a technology for wired Ethernet LANs | Technical |
| 26 | | (local area networks) that allows the electrical current necessary for | |
| | Peripheral Products Group | A sub-group of our manufacturing department that sources and sells | Business |
| | Parts per million | A method of stating the performance of a process in terms of actual | Quality |
| 28 | | nonconforming material, which can include rejected, returned or | |
| - | Quality Assurance | QA is the activity of providing evidence needed to establish quality | Quality |
| | Quality Function Deployment | A structured method in which customer requirements are translated | |
| 130 | | into appropriate technical requirements for each stage of product | |
| | Quality Management System | A formalized system that documents the structure, responsibilities and procedures required to achieve effective quality | Quality |
| 31 | | management. | |
| .32 | | Random-access memory is a form of computer data storage which | Technical |
| | Resource & Asset Management Business Division | | Delta Electronics |
| - | Red Green Blue - defines a color | | |
| 135 | RAW MATERIAL | | |
| 136 | Return Material Authorization | The authorization number required to return a product to Delta. The department that handles products returned to Delta for repair | |
| 37 | Real-Time Clock | A real-time clock (RTC) is a battery-powered clock in an Integrated | Technical |
| | Software as a Service | A software licensing and delivery model in which software is licensed | Products |
| 138 | | on a subscription basis and is centrally hosted. It is sometimes | |
| | Suppliers, inputs, process, outputs, customers | tool used by Six Sigma process improvement teams to identify all | Quality |
| 39 | | relevant elements (suppliers, inputs, process, outputs, customers) of | |
| 40 | Specific, Measurable, Achievable, Realistic, Timely | An acronym that you can use to guide your goal setting. | Business |
| 41 | Surface Mount Devices | An electronic device so made to be mounted or placed directly onto | Technical |
| | Single-Minute Exchange of Die | A system for dramatically reducing the time it takes to complete | Manufacturing |
| 42 | | equipment changeovers. The essence of the SMED system is to | |
| 43 | Standard Motor Interface | A network-based system to control window blinds in building | Products |
| 44 | Surface Mount Technology | A method for producing electronic circuits in which the | Technical |
| 45 | Statistical Process Control | The application of statistical techniques to control a process; often | Quality |
| 46 | Solder Paste Inspection | A fully automated system that scans the whole pcb for missing or less | Manufacturing |
| | Software quality assurance | A systematic approach to evaluating the quality of and adherence to | - |
| 47 | | software product standards, processes and procedures. SQA includes | |
| 48 | Structured Query Language | A domain-specific language used in programming and designed for | 1 |

BUSTER



| | Theory of Constraints | A methodology for identifying the most important limiting factor | Quality |
|-----|--|---|-----------|
| 149 | | (i.e. constraint) that stands in the way of achieving a goal and then | |
| 150 | Technical Services | | |
| 151 | Upper control limit | Control limit for points above the central line in a control chart. | Quality |
| 152 | User Interface | | |
| | Underwriter Laboratories | UL provides safety-related certification, validation, testing, | Technical |
| 153 | | inspection, auditing, advising and training services to a wide range of | |
| | Uninterruptible Power Supply | A device that provides battery backup when the electrical power fails | Technical |
| 154 | | or drops to an unacceptable voltage level. Small UPS systems provide | |
| | Variable Air Volume | A type of heating, ventilating, and/or air-conditioning (HVAC) | Technical |
| 155 | | system. Unlike constant air volume (CAV) systems, which supply a | |
| 156 | Variable Frequency Drive | a type of adjustable-speed drive used in electro-mechanical drive | Technical |
| 157 | Variable refrigerant flow | An HVAC technology invented in Japan by Daikin company in 1982. | Products |
| 158 | Variable refrigerant volume | See VRF | Products |
| | WELL Building Standard | WELL is the first building standard to focus exclusively on the health | Technical |
| | | and wellness of the people in buildings. WELL is a performance-based | |
| | | system for measuring, certifying and monitoring features of the built | |
| 159 | | environment that impact human health and well-being, through air, | |
| | Workplace Hazardous Materials Information System | Canada's national hazard communication standard. The key | Business |
| 160 | | elements of the system are hazard classification, cautionary labelling | |