

Lighting and Access Control Webinar Q&A

Why doesn't the 4 Door Access Kit include a built-in enteliPREM with enteliSYNC?

The original design did include enteliPREM, but it significantly increased the cost of the kit. Feedback indicated partners preferred flexibility to provide their own server for scalability and performance reasons.
enteliPREM can still be added to the kit manually, as DIN rail space is available inside the enclosure.

Does enteliPREM support enteliSYNC?

Yes. It has been tested and supports scaling up to 24 doors with enteliSYNC.

What mobile credentials are compatible with Delta Access Control? (HID? Others?)

- HID mobile credentials
- STID mobile credentials

HID credentials must be managed in HID's portal (not fully integrated into enteliWEB due to API limitations from HID).
STID credentials are fully integrated into enteliWEB via API and can be created, deleted, and managed directly within enteliWEB once configured.

What readers are required for mobile credentials?

Readers must align with the mobile credential ecosystem:

- HID readers for HID credentials
- STID readers for STID credentials

Is Vivotek integration available with enteliCLOUD?

Not currently. Vivotek VSS is fully supported in on-prem deployments. Cloud integration is on the roadmap and in active development.

Is there integration with Office 365 / OAuth? Can users scale based on hiring and retirement phases?

Yes, via the enteliSYNC API.
This allows synchronization between:

- Active Directory
- HR systems
- Office 365
- Other third-party systems

User changes such as deactivation or termination can automatically sync into the access system.

What is the User Import Module?

The User Import Module is a PDS-developed migration tool.
(This is different than the synchronization discussed in this session that uses the enteliSYNC API for real-time third-party integration.)

Do we need an API for Microsoft Active Directory to integrate Access users?

Yes, if you want to synchronize access users automatically.
The enteliSYNC API is required for that functionality.

Is there a plan for native elevator integration?

Yes, it is on the roadmap.
However:

- Elevator integrations are OEM-specific
- There are regulatory considerations
- Multiple manufacturers must be evaluated

No release date has been set.

Is the power supply in the Access Kit UL294 certified?
No, the current power supply is not UL294 certified.
A UL294-compliant DIN rail option is being actively evaluated.

Is the lighting architecture Title 24 compliant?
Title 24 compliance depends on project configuration.
The architecture supports the functionality required for compliance, but compliance depends on how it is engineered and deployed in the project.

When will DALI 2 be available?
Target: End of 2026, Possibly early 2027. We are currently in hardware design phase.

How does the enteliWEB Access module license work? It says it comes with 5.
Standard enteliWEB and enteliCLOUD licenses include:
- 5 doors
- 5 cameras

After 5 doors, additional door licenses must be purchased.

We have an old Delta Access system on ORCAweb. Can we migrate to enteliWEB?
Yes.
- ASM must be replaced with a Red5 controller
- ADM can remain
- A migration tool is available for database conversion

What camera systems integrate into the Security Dashboard?
- Full integration: Vivotek VSS
- ONVIF: Live streaming supported
- ONVIF recording retrieval: In development

What are the options if a site requires a Niagara-based front end?
Not officially supported. Red5 exposes BACnet objects, but compatibility with Niagara Access Objects has not been validated and is not supported as a topology.

Does enteliPREM support enteliSYNC? (Follow-up confirmation)
Yes, confirmed and tested.

Is the relay lighting panel ready for order?
PR12 modules are available. Full panel solution (replacement for DLS cabinet configuration) is in development and expected within approximately 1–1.5 months.

When will DLS lighting panels be available?
DLS is end-of-life. PR12 is replacing it.

Does enteliWEB connect between BMS and PMS (Property Management Systems)?
Potentially yes. Integration depends on the PMS system's API capability.
enteliSYNC API or enteliWEB API can be used if the PMS supports API calls.

Are pre-built panels UL listed?
Not currently.
UL certification will be pursued once power supply updates are finalized.

What would lighting control look like for taking control over old breaker-panel wired lights?
PR12 is the recommended cost-effective solution for relay-based on/off and dimming control.

Do we need to order STID readers and mobile credentials from Delta?
No.

How can I find more information on setting up the O365 integration? It is not visible on Passport.
enteliSYNC API documentation exists and will be provided in the Access and Lighting Sales Enablement Toolkit.

Has all technical literature been released for the new lighting controllers and relays?
Yes, documentation is available on the support site.
An updated PR12 application guide is being finalized.

Will there be built-in enteliSKETCH / enteliSYNC modules for cameras and access visualization?
Not in the initial release. Enhanced camera and access graphic modules are planned for future development.

Why are the new lighting controllers 24VDC only?
They align with existing architecture and enabled faster time-to-market due to DLS end-of-life.
AC versions may be considered in future revisions.

Is there an additional cost or subscription fee to add Access or Lighting to enteliWEB?
Lighting:
- No separate lighting license
- Counts as additional I/O points

Access:
- First 5 doors included
- Additional doors require a one-time license purchase

What switches work with the lighting controls?
A compatibility list is being compiled.
Testing has been performed with Crystal Controls switches, and firmware updates are being coordinated.

Are you still working with Crystal Controls to ensure BACnet switch compatibility?
Yes.
Firmware issues were identified and acknowledged. Updates are in progress.

Are new training modules planned for lighting, access, and integrations (cameras, hotel systems)?
Yes.
Training content needs modernization and updates are planned.

Is Swift Connect on the roadmap?
Not currently integrated, but it is being evaluated after being raised during the webinar.

Do we have details on HID mobile credential integration (what does the reader send to the controller)?
Documentation exists and will be provided. HID integration details are available and will be shared.

Are dimming modules compatible with ballasts that supply their own 0–10V signal?
Yes. Compatibility confirmed (e.g., 8XP module current sinking support).

Is Title 24 compliance supported by the lighting architecture?
The system supports the necessary architectural features.
Compliance depends on implementation and engineering of the specific project.