## GUEST EXPERIENCE

At Delta Controls, we pride ourselves with doing it right, especially when it comes to the experience of all of our guests and customers as they visit our headquarters. The head office team will facilitate an agenda that drives collaboration, so that you can turn business problems into new value opportunities, fueling business growth and success.

A site visit is also an exceptional opportunity for relationship building and a means to gain first-hand knowledge to our quality and procedures. From the onset of arrival, our Receptionist is there to greet and ensure the needs of our guests are fulfilled for the duration of their visit. Whether it be having a taxi prepared for departure, or a place to store luggage during the visit to our office, we will do all that we can to ensure our guests needs are met.

With our updated secured check-in system, you can choose to be a returning guest and simplify your check-in process without having to re-enter your details. Our Receptionist will then ensure you are taken care of in regard to anything you may need, from refreshments to business related items such as printing or responding to any questions you may have to assure you feel properly welcomed and gain the most while visiting Delta Controls.

Given the current pandemic, we are taking extra measures to ensure the safety of all guests and employees that enter our doors. Starting with Hand sanitizer stations, non-invasive temperature checks and the supply of masks while on the premises to help limit an exposure between anyone in the building. We request the use of sanitization stations upon entry of the building as well as within certain areas of the building to help prevent any common touch points being contaminated. Additional sanitizers, masks and gloves are all available at the reception desk for visitor use.as printing or responding to any questions you may have to assure you feel properly welcomed and gain the most while visiting Delta Controls.



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Available visitation times of guests and customers have been reduced as a means to keep both our guests and employees safe. Visitation is also limited to one of our primary buildings of administration or production so as to retain a safe working environment while continuing our on-premise manufacturing and adherence to updated guidelines and procedures, while also limiting exposure to potential risks of contamination to all parties.

While within any of the buildings it is required that everyone respect the government issued 2-meter or 6-foot social distancing recommendations at all times. Desks and workspaces have been appropriately stationed within these same guidelines with phased protection as we continued to ramp the return of employees back to these facilities.

To arrange a visit to the Delta Controls HQ, please contact your Regional Sales Manager.

## Do it right.